



How To Get The Most Out Of Your Rapid ID Recovery Program

Now more than ever we find ourselves using the internet more frequently to attend meetings, purchase groceries, shop for household items, and make appointments. With the increase in online activity, identity theft and fraud have evolved, creating more opportunities for identity thieves to steal your personal information.

In 2020, 49 million consumers were victims of identity fraud with losses totaling \$56 billion.¹ With Rapid ID Recovery you have the right tools to help protect your identity and keep you from becoming a victim, as well as peace of mind that your information is where it belongs – with you.

With Rapid ID Recovery you have access to an easy-to-use online dashboard that allows you to:

- **View identity risk level** – gauge your risk of identity compromise and find out if any immediate threats have been associated with your identity
- **Input monitoring items** – choose the items you want monitored, like your social security number, email address, credit cards, etc. to see if they are found on the dark & deep web
- **View alerts** – receive notifications when suspicious activities are detected so you can take action to minimize damage
- **View credit report and credit score** – check your credit score and review your credit report to spot any errors or unauthorized changes that may indicate fraud
- **Place a fraud alert*** – place a notice on your credit report, alerting potential creditors to contact you before opening a new account in your name
- **Download our Online Data Protection software** – download three pieces of software to help give you peace of mind when browsing the internet: DataScrambler® (anti-keylogging), PhishBlock® (anti-phishing), and RansomStop™ (anti-ransomware)

To get the most out of your Rapid ID Recovery Program and enjoy all of its benefits, make sure you:

Log in regularly to your identity protection dashboard. Take full advantage of your identity and credit monitoring services to warn you of potential suspicious activity. You will also have access to educational online resources on how identity theft occurs, along with protective measures you can take to limit your risk.

Input as many monitoring items as possible. Add as many monitoring items as possible so that you'll be notified if any of the information entered is found on the dark web. You can then take action quickly, potentially preventing any serious damage.

Activate credit monitoring. After activating and authenticating your credit monitoring, you will be able to place a fraud alert, view your credit score, and credit reports.

If you haven't activated credit monitoring, follow these steps:

1. Log in to the Rapid ID Recovery portal and navigate to the dashboard
2. On the action bar, select "Credit Services" – it should also say "Activate Now"
3. On the panel below the action bar, verify or add your date of birth, phone number, and social security number
4. Check that you have verified your personal information and consent to the credit bureau retrieving your information
5. TransUnion may need to verify your identity and you will either be presented with an option to 1) submit a one-time pass code (via voice call or SMS) or 2) complete authentication questions (information pulled from your credit report)
6. Once verified or answered, your credit services will be activated

If you've become a victim of identity theft, don't panic, call **1-866-307-7767** and our Resolution Experts will provide assistance with restoring your identity.

Login to your Rapid ID Recovery Program account now by going to
www.abaplus.idprotectiononline.com

Contact Joan Montgomery for Additional Information



614-340-6113



Joan.Montgomery@usi.com

¹ Javelin 2021 Identity Fraud Study

*Customers can only place their own fraud alert in the portal if they have activated and authenticated their credit monitoring.